

Comprehensive Systems, Inc.

Community Integration

2016

**Community Integration
Outcome Report
2016**

Objective	Indicator	Applied to	Time of Measure	Data Source	Obtained by	Goal	Previous Outcome	Outcome 2016
Effectiveness								
	# of Individuals that chose Day Hab. (Community Integration)	CI-BH CI-NH CI-MC Learning Center CI-CC#1 CI-CC#3	Annual	Program Plans	Program Managers	NA	40	44
	# of Individuals that Split Work and Day Hab.	Black Hawk Complex CI-NH CI-MC Learning Center CI-CC#1 CI-CC#3	Annual	Program Plans	Program Managers	NA	1 6 7 0 13 0	1 4 7 0 7 0
Efficiency								
	Shared Staff with Residential Area	Black Hawk Complex CI-NH CI-MC Learning Center CI-CC#1 CI-CC#3	Annual	Hours Report	Program Managers	15	0 0 0 9 Staff/ 50 hrs. 0 0	0 0 0 9 staff / 50 hrs. 0 0
Service Access								
	Working Days from Pre-Admission to Admission	All Day Hab. Areas	Annual	Tracking Sheet	Admissions Director/ Program Managers	30	14	13.1
Stakeholder Input / Satisfaction								
	Person served	All Consumers in Day Services	Annual	Satisfaction Survey	Program Managers and QA Director	95%	99.75%	100%

Other Stakeholders- Parents	Parents	Annual	Satisfaction Survey	QA Director	95%	98.1%	99.42%
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Extenuating and Influencing Factors or Considerations

Demographic Characteristics- We serve mostly Caucasian individuals from the local area. We also serve some of the most medically fragile individuals in the whole state.

Barriers to Successful Outcomes- The economy is still very slow.

Challenges-Funding and there has been a shift from Pre-Vocational (Organizational Employment) to Day Habilitation (Community Integration) these last couple of years, thus putting more of our resources into the Day Hab program. Managed Care Organizations have taken over much of IME's responsibilities and it has been a year of transitioning and learning the MCO culture.

Other-

Business Function and/or Administrative Functions

Our day programs continue to be available to individuals who choose an alternative to work. These programs include Day Habilitation as an option under the Home and Community Based Waiver program and the Habilitation Program.

Our Day Habilitation Programs are located in Mason City, Charles City, Black Hawk, and New Hampton. On December 1st we opened another Day Hab site in Charles City called CI-CC#2 to accommodate those we serve in Community Integration. One hundred nine (109) individuals choose Day Services as an alternative to work. Ten (10) individuals have chosen part time work and part time day hab services. With Day Habilitation offered in our workshop areas, this gives individuals the availability to choose the half-day option. We are seeing Day Hab services plateau in all areas of the agency.

We believe that we are able to be more efficient with the services that we provide to individuals when we are able to share staff between our day programs and our residential areas. This allows for cross training and more consistency for the individuals served. The hours and staff shared for 2016 were 9 staff with 50 hours.

The number of days from Pre-Admission to placement is relatively low at 13.1 days. Our goal is 30 days so we are well below that. Services are not typically held up due to staffing availability. The individual usually decides when they want to start.

Satisfaction continues to be high at 100% for Community Integration for persons served and at 99.42% for their parent/guardians.

Definition of Terms and Acronyms

QA-Quality Assurance