

Comprehensive Systems, Inc.

**Employee Development
Services**

2016

**Employee Development Services
(Work Adjustment)
Outcome Report
2016**

Objective	Indicator	Applied to	Time of Measure	Data Source	Obtained by	Goal	Previous Outcome	Outcome 2016
Efficiency								
	% of Individuals that completed the Work Adjustment	CI-NH CI-MC CI-CC #1 CI-CC #3	Annual	Tracking Sheet	Program Manager	80%	0 0 0 0	0 0 0 0
Effectiveness								
	% of Persons referred to Community Employment	CI-NH CI-MC CI-CC#1 CI-CC#3	Annual	Tracking Sheet	Program Manager/ Employment Training Specialist	33%	NA NA NA NA	NA NA NA NA
Service Access								
	Working Days from Pre-Admission to Admission	All areas of Work Adjustments	Annual	Tracking Sheet	Admissions Director/ Program Managers	30	NA	NA
Stakeholder Input/ Satisfaction								
	Person served	All Persons Served in Work Adjustment	Annual	Satisfaction Survey	Program Managers and QA	95%	NA	NA

Extending and Influencing Factors or Considerations

Demographic Characteristics- We serve mostly Caucasian individuals from the local area.

Barriers to Successful Outcomes- The economy is still very slow. Managed Care Organizations have taken over much of IME's responsibilities and it has been a year of transitioning and learning the MCO culture.

Challenges- Funding and few referrals from IVRS

Other-

Business Function and/or Administrative Functions

- There were no individuals referred for Employee Development (Work Adjustment) during 2016. County referrals and Iowa Vocational Rehabilitation Services referrals continue to be minimal, as their funding is also minimal for Employee Development Services.
- There were no Work Adjustments in 2009, 2010, or 2011. There was only one work adjustment in 2012. There were no work adjustments in 2013, 2014, 2015 or 2016.

Definition of Terms and Acronyms

IVRS- Iowa Vocational Rehabilitation Services, QA- Quality Assurance