

Comprehensive Systems, Inc.

**Employment Planning
Services**

2016

**Employment Planning Services
(Vocational Evaluation)
Outcome Report
2016**

Objective	Indicator	Applied to	Time of Measure	Data Source	Obtained by	Goal	Previous Outcome	Outcome 2016
Efficiency								
	% of Individuals that Completed the Vocational Evaluation	CI-NH CI-MC CI-CC#1 CI-CC#3	Annual	Tracking Sheet	Program Manager	80%	0 0 0 0	0 0 0 0
Effectiveness								
	Number that Resulted in Referrals to: 1. Community Employment 2. Work Adjustment 3. Organizational Employment 4. Other	All Completed Vocational Evaluations	Annual	Tracking Sheet	Program Manager/ Employment Training Specialist	5	0 0 0 0	0 0 0 0
Service Access								
	Working Days from Pre-Admission to Admission	All areas of Vocational Evaluations	Annual	Tracking Sheet	Admissions Director/ Program Managers	30	NA	NA
Stakeholder Input/Satisfaction								
	Person served	All Persons that Completed Vocational Evaluations	Annual	Satisfaction Survey	Program Managers and QA Director	95%	NA	NA

Extending and Influencing Factors or Considerations

Demographic Characteristics- We serve mostly Caucasian individuals from the local area.

Barriers to Successful Outcomes-The economy is still moving very slowly.

Challenges-Funding and the low amount of referrals from IVRS. Managed Care Organizations have taken over much of IME's responsibilities and it has been a year of transitioning and learning the MCO culture.

Other

Business Function and/or Administrative Functions

Overall referrals for vocational evaluations are down due to decreased dollars available through Iowa Vocational Rehabilitation Services. This seems to be consistent with the overall employment trends in Iowa. We have not received referrals in the Charles City area as we do not do supported employment in this area. There was only one Vocational Evaluation in 2013. There were no vocational evaluations in 2014, 2015 and 2016.

Definition of Terms and Acronyms

IVRS-Iowa Vocational Rehabilitation Services, QA-Quality Assurance