

Comprehensive Systems, Inc.

Community Employment

2008

**Community Employment Services
Outcome Report
2008**

The economy continues to be a factor, with many individuals looking for employment. The number of referrals for community employment had decreased. The average number of days from referral to placement increased, which could be attributed to the overall downside of the economy.

Overall, the average hourly earnings have increased in New Hampton. This may, in part, be due to the increase in minimum wage that went into effect in January of 2008. Also, many of the individuals have been employed in the same job for several years and it is reflected in their average wage. Employers are continuing to look for employees who can multi-task. The average hours worked per week remained relatively stable, just shy of our overall goal of 20 hours per week. The average number of days from pre-admission to admission was 30 days, which was right at our target goal.

The number of placements and the number of individuals on follow along remained stable over the past year. Satisfaction continues to be high for all individuals in Supported Employment at 98%. As referrals have decreased it is likely the Employment Training Specialists will continue to work in other areas of the company as well. As referral's increase, we will continue to evaluate the position.

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Outcome Objectives	Categories of Measures	Applies to	Time of Measure	Data Source	Obtained By	Goal	Outcomes	Previous Outcome
Maximize Positive Outcomes	Effectiveness: Average hourly earnings	SE-NH	Annual	Tracking Sheet	Employment Training Specialist	\$7.25	\$9.44	\$7.52
		SE-MC					\$7.37	\$7.37
Maximize Positive Outcomes	Average # of hours per week	SE-NH	Annual	Tracking Sheet	Employment Training Specialist	20	17	16
		SE-MC					14	17.75
Maximize Positive Outcomes	Efficiency: Average number of days from referral to placement	SE-NH	Annual	Tracking Sheet	Employment Training Specialist	90	70	45
		SE-MC					0	0
Maximize Positive Outcomes	Service Access: Working Days from Pre-admission to Admission	SE-NH	Annual	Tracking Sheet	Employment Training Specialist and Admissions	30	30	NA
		SE-MC					NA	NA
Maximize Positive Outcomes	# of Placements	SE-NH	Annual	Tracking Sheet	Employment Training Specialist	5	4	5
		SE-MC					0	0
Maximize Positive Outcomes	# of Referrals	SE-NH	Annual	Tracking Sheet	Employment Training Specialist	5	3	6
		SE-MC					0	0
Maximize Positive Outcomes	# of Follow Along	SE-NH	Annual	Tracking Sheet	Employment Training Specialist	10	11	13
		SE-MC					2	2
Maintain Positive Outcomes	Satisfaction	All Persons in Supported Employment	Annual	Satisfaction Surveys	Employment Training Specialist	100%	98%	100%

Notes:

- For 2006 we started to track # of follow along services that we provide.
- For 2007 we started tracking service access.